

Quick Start Guide

FirstRewards Registration and Navigation

Welcome to possibly the best loyalty program around: your money stays local, and you earn rewards on practically everything you pay for. Points can be redeemed for practically anything you can imagine - and your points add up fast.

Rewards Site Registration

You can access the credit card rewards program through a direct log in at rewards.firstinterstate.com via a browser on a computer or a mobile device.

To begin the registration process, navigate to the upper right-hand corner and select **Register**.



1. Type in your full 16-digit credit card number with no spaces or dashes. Select **Submit.** .



- 2. To continue registration, you will need to receive a one-time passcode to the cell phone number on file for your account.
 - If the last four digits of the phone number listed in the "One-Time Passcode" window are your cell phone, click **Continue**. Proceed to step 3.
 - If the last four digits of the phone number listed in the "One-Time Passcode" window are not your cell phone number, please call 855-342-3400, option 5, to update your information with the credit card department. Once updated, you will receive the one-time passcode to your cell phone and continue your registration.
 - If you do not have a cell phone number, please call 833-251-6403 to complete your redemption over the phone with a rewards specialist.

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	One-Time Passcode	×
e	Please select continue if the country calling code displayed below is correct for your mobile phone number. If the code is not correct please select the Change Country Calling Code link then enter the correct code then select continue.	
	(+1)) XXXXX3305	
	<u>Change country calling code</u>	P
	Continue Cancel	
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- 3. Once you receive the one time passcode, enter the code into the passcode window and select **Submit**.
 - If you don't want to receive the one time passcode every time you log in from your device, check "remember this device" before clicking **Submit**.

One-	Time Passcode	×
(!)	A One Time Passcode has been sent to your mobile phone. Please enter it below.	
*Passco	de:	
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Rem	nember this Device	
	Submit Cancel)

4. Enter the last 4 digits of your SSN or Tax Id number and the five-digit zip code for your credit card account. Click **Submit**.

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Log In To Rewards	
Last 4 of SSN or Tax Id Number:	
Zip Code:	
Submit Cancel	

- 5. In the User Profile screen, enter the desired User ID and Password. Check the box "I agree with the First Rewards Program Terms and Conditions. Select Submit to proceed.
 - First Rewards Terms and Conditions are located on our corporate website at: FirstRewards Program Rules | First Interstate Bank

User Profile

To enroll and start taking advantage of FirstRewards, you must first create a unique user ID. *User ID:	
ConsTest3	
(Must Be Minimum Of 6 And Maximum Of 30 Characters. Use Numbers And Letters Only, No Spaces. Your User ID Is Not Case Sensitive.)	
*Password:	*Confirm New Password:
(Must Be Minimum Of 8 And Maximum Of 24 Characters. Must Be Different From Your Current Password. Must Be Different From Your User ID. Must Not Contain Either Your First Or Last Name. Use Numbers And Letters Only, No Spaces. Your Password Must Contain At Least 1 Number, 1 Upper-Case Letter And 1 Lower-Case Letter.)	
Please Email Me About Special Offers And Promotions.	
Remember This Device	
I Agree With The FirstRewards Program Terms And Conditions	
Submit Cancel	

Once your registration is complete, you will login to the site with your new credentials and password.

Rewards Site Navigation

General navigation

Your point balance is displayed in the upper right-hand corner of the home page. Redemption option links are displayed in the upper left corner.



How to update your password

Scroll to the cardholder name on the account in upper right-hand corner and select "Manage Your Profile".

About FirstRewards				î
	Cash Back Credit Online Travel	Shop The Catalog		() . TEST CPC COMPANY 2 ~ 11 Points
	Home > Manage Your Profile			Manage Your Profile
	User Profile			Logout
	Update Profile			_
	Please edit your personal contact in	formation in the spaces provided. When	yo∪ have finished, select Update.	
	User ID*			
	testtandersl			
	Password*		Confirm New Password*	
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	Cardholder Information			+
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In the User Profile window, type in a new password and confirm the password, ensuring that the password meets the minimum requirements.

About FirstRewards				
	Cash Back Credit Online Travel	Shop The Catalog		O .TEST CPC COMPANY 2 ~ 11 Points
	Home > Manage Your Profile			
	User Profile			
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	Planee edit vour narconal contrat in (Must be minimum of 8 and maxim from your User ID. Must not conta Name. Use numbers and letters on contain at least 1 number, 1 upper	formation in the source armided When your of 24 characters. Must be different in either your First Name or Last ly no spaces. Your Passward must ~case letter and 1 lower-case letter.)	pu have finished, select Update.	
	Password*		Confirm New Password*	
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	Cardholder Information			+
	First Interstate Bank	Quick Links		CONNECT WITH US:
	About Ha	EAG		100

How to view Cardholder Information

Scroll to the cardholder name on the account in the upper right-hand corner and select "Manage Your Profile".

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EIRST Cash Back Credit Online Travel Shop The Catalog	O CITIZENS TEST ~ 40,000 Points
	Manage Your Profile
	My Points
	Logout
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Under Manage your profile select the plus sign to the right of Cardholder Information. It will expand and show the Name, address, and phone number on file for your account.

- Please disregard the Customer Number, it is used for internal purposes only.
- If you need to update your information, please call 855-342-3400, option 5, to speak with the credit card department.

Home > Manage Your Profile		
User Profile	6	
Update Profile		+
Cardholder Information		+

How to view your rewards Point History

Navigate to My Points in the upper right-hand corner under the cardholder name.



This will display the Rewards Summary screen.

- Points can be filtered by the time periods Calendar Month or Year To Date.
- Access additional reward summary details for the selected period by clicking on the plus (+) sign next to each item.

<u>Point Summary</u> - displays your current point summary including previous point balance, points earned, points redeemed, and points available.

<u>Accumulation Details</u> - displays your transactions and the points earned.

<u>Redemption Details</u> - displays completed redemptions.

<u>Cash Back Redemption Details</u> - displays cash redemptions or statement credits redeemed on the account.

Vew Statement View Statement Previous Point Balance Points Earned Points Redeemed Point Balance 11.19 + 0.00 - 0.00 = 11.19
Account Number: Period: Month: FirstRewards Commercial Credit 1.0 00000000007667 Calendar Month October 2023 View Statement Previous Point Balance Points Earned Points Redeemed Point Balance 11.19 + 0.00 - 0.00 = 11.19
FirstRewards Commercial Credit 1.0 X00000000007667 Calendar Month October 2023 View Statemant Previous Point Balance Points Earned Points Redeemed Point Balance 11.19 + 0.00 - 0.00 = 11.19
View Statement Previous Point Balance Points Earned Point Balance 11.19 + 0.00 - 0.00 = 11.19
There are multiple cards associated with your account. Hease note that the Point Accumulation Details Section will display all transactions and points related to the card that you may har lagged in with, as well as other cards associated with your account.
Point Summary
Accumulation Details
Redemption Details
Cash Back Redemption Details

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